



## CUSTOMER INFORMATION

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### License technology switch of ZEISS Metrology Software

Licensing is an integral part of modern software products and ensures safe software operation as well as efficient and compliant use of software. Our licensing technology also builds the technical foundation for new models such as floating and subscription, which make the use and procurement of our software products more flexible in the future. Combined with a consistent user management, licensing also protects against use by unauthorized users or untrained personnel.

It is therefore important to us to offer this central component of modern software in a sustainable and future-proof way, but also in line with the requirements of our customers. With the upcoming releases, we will therefore switch all ZEISS Metrology Software products to THALES licensing technology. Thereby, we will be able to offer all our software products with a unified state-of-the-art licensing technology. This will reduce complexity for our customers and ensure that our products can be used safely.

In this context, we would like to inform you about the following important impacts:

- THALES licenses cannot be used with previous software versions. This means that the licenses for the new software versions are currently not backwards compatible.
- Previous software versions (based on the previous license technology, except those released in 2023) are no longer supported. As before, only the last two software versions will receive service packs for bug fixes.

We therefore highly recommend upgrading to the latest software version in order to benefit from the aforementioned advantages.

Further information on the license technology switch can be found in our [FAQ](#).

If you have further questions or concerns, please reach out to your sales partner.